

www.easycollectanddrop.com

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47 Maple Dr, Carlswald, Midrand,
1684, South Africa



Dear Valued Customers,

Greetings from Easy Collect & Drop team.

It has come to our attention that Easy Collect & Drop name has been used for various online SCAMS recently, specifically during August 2022.

We have reported the incidents to the authorities, but unfortunately, it would be impossible to track and stop all the scammers online who take advantage of the internet technology to target customers and business.

We will provide below as much information as we can regarding the recent scamming incidents.

Please note that we are NOT related to FIGS SA in any way, and we do not send notifications similar to the one in the annex below.

Description of the incidents:

We have been receiving enquiries from individuals in South Africa about delivering their parcels from a company called FIGS SA, they have apparently received SMS notifications stating that ECD Couriers picked their parcels from FIGS SA and will be delivered to them. This notification was not sent from our side, and we got suspicious after receiving 3 enquiries and decided to investigate.

The customers shared with us that they placed orders with the same online shopping website: <https://figswear.co.za/> <<https://figswear.co.za/>> .

This website was working fine on August 10th, 2022. We have tried to reach them via phone call and email, but they were unresponsive. And on the morning of 11th August, 2022, we have discovered that their website is down.

We invite all our customers and online shoppers to be wary of such scams and report them as soon as possible to the authorities.

Best regards,

ECD team

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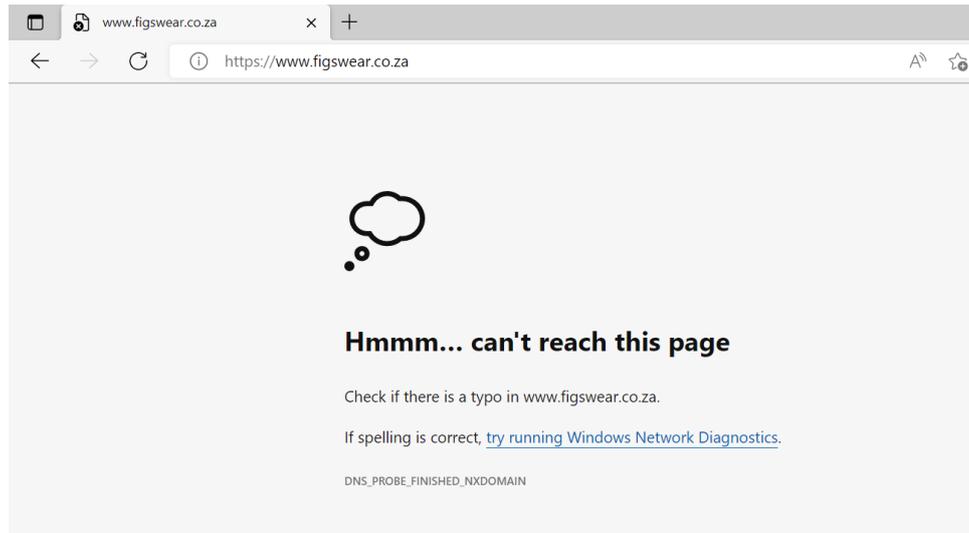
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Annex

1- FIGS SA website



2- Order Confirmation Email received from FIGS SA

On 03 Aug 2022, at 10:25, Figs Wear SA <hello@figswear.co.za> wrote:

Dear [REDACTED],

We appreciate your order. This email confirms that we are preparing it at this very moment and will confirm shipping details within the next few hours, once we have assigned it to a courier.

Please let us know if there is anything we can do to further serve you. It is our pleasure and honor.

Sincerely,
Amy



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3- Courier Notification Received Regarding Delivery:

